ACCREDITATION NUMBER WITH SERVICE SETA: 3947

SAQA QUALIFICATION : 59201
SAQA QUALIFICATION TITLE : National certificate: Generic Management
NQF LEVEL : 5
CREDITS : 162



SAQA US ID	TITLE DESCRIPTION	NQF LEVEL	CREDITS
252044	Apply the principles of knowledge management	5	6
252037	Build teams to achieve goals and objectives	5	6
252020	Create and manage an environment that promotes innovation	5	6
252032	Develop, implement and evaluate an operational plan	5	8
252027	Devise and apply strategies to establish and maintain workplace relationships	5	6
252021	Formulate recommendations for a change process	5	8
252029	Lead people development and talent management	5	8
252043	Manage a diverse work force to add value	5	6
252034	Monitor and evaluate team members against performance standards	5	8
252025	Monitor, assess and manage risk	5	8
252035	Select and coach first line managers	5	8
120300	Analyse leadership and related theories in a work context	5	8
252026	Apply a systems approach to decision making	5	6
252036	Apply mathematical analysis to economic and financial information	5	6
252042	Apply the principles of ethics to improve organisational culture	5	5
252022	Develop, implement and evaluate a project plan	5	8
252040	Manage the finances of a unit	5	8
12433	Use communication techniques effectively	5	8

General Management (Learning Programme ID 60269):

- ID 252030: Analyse compliance to legal requirements and recommend corrective actions, NQF Level 5, 4 credits.
- ID 252041: Promote a learning culture in an organisation, NQF Level 5, 5 credits.
- ID 114212: Explain the impact of organisational wellness on a business environment and indicate a strategy for a business unit NQF Level 4, 3 credits.
- ID 12140: Recruit and select candidates to fill defined positions, NQF Level 5, 9 credits.
- ID 12761: Demonstrate an understanding of macroeconomic principles as they apply to the South African business environment, NQF Level 4, 8 credits.
- ID 252024: Evaluate current practices against best practice, NQF Level 5, 4 credits.
- ID 252033: Develop ways of dealing with the impact of dreaded diseases and in particular HIV/AIDS, NQF Level 5, 8 credits.
- ID 252039: Develop a plan to combat corruption, NQF Level 5, 5 credits.
- ID 10048: Identify brand mix elements, NQF Level 5, 8 credits.
- ID 114226: Interpret and manage conflicts in the workplace, NQF Level 5, 8 credits.
- ID 252031: Apply the principles and concepts of emotional intelligence to the management of self and others, NQF Level 5, 4 credits.
- ID 117853: Conduct negotiations to deal with conflict situations, NQF Level 5, 8 credits.
- ID 15230: Monitor team members and measure effectiveness of performance, Level 5, 4 credits.
- ID 264408: Manage and improve communication processes in a function, Level 6, 3 credits.
- ID 15224: Empower team members through recognising strengths, encouraging participation in decision making and delegating tasks, Level 5, 4 credits.
- ID 15214: Recognize areas in need of change make recommendations and implement change in the team, department or division, NQF Level 5, 3 credits.
- ID 15219: Develop and implement a strategy and action plans for a team, department or division, NQF Level 5, 4 credits.
- ID 15236: Apply financial analysis, NQF Level 5, 4 credits.